

CHAPTER 5

RECOMMENDATION

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At present, the world is changing rapidly to an information based on society with high technology. This trend is likely to continue. Health Care Organization is using hospital accreditation strategy to develop their health service. The Hospital Accreditation Project is very complex. Every department or section in the hospital should use Total Quality Management (T.Q.M) and Continuous Quality Improvement (C.Q.I) for developing the Hospital Accreditation, The researcher suggest as follows;

1) The study may have implications for an increasing number of participants. If all personnel in the hospital know about strategic planning it will support the success of the HA project.

2) The study may change other departments or personal. If every department or section can develop a strategic plan, this should lead to the successful implementation of HA project.

3) The study may be used as a Leadership theory for approaching group activity and team building step-by-step.

4) The study may use the Focus –PDCA strategy for approaching the operational plan and help participants fulfills the objective of the strategy activity. The acronym Focus-PDCA model of Hospital corporation of America, 1992 for development activities described below:

- Find a process improvement opportunity.

- Organize a team that understands the process.
- Clarify the current Knowledge of the process.
- Uncover the root cause of variation and poor quality.
- Start the “plan-do-check-act” cycles”.
- Plan the process improvement.
- Do the improvement, data collection and analysis.
- Check the results and lessons learned.
- Act by adopting adjusting or abandoning the change.