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APPENDICES

สถาบันวิทยบริการ จุฬาลงกรณ์มหาวิทยาลัย

APPENDIX A: Customer Requirement Questionnaire of TMC Project

		STOMER REQU		NERAL		
			1. 01.			
	TMC Co,Ltd.					
2. Address 3. Contact Person						
I. Phone						
i. Facsimile						
, r adamme						
	2. CL	ISTOMER SUPPL	IED IN	FORMATION AND	SERVICE	
.1 Water to be treated						
2.1.1 Source of Wa	ter	Surface Water			(Deep Well,	River, Municipal, etc.)
2.1.2 Volume availa	able for treatn	nent (m³/hr)	30			
2.1.3 General Appe	earance (Colo	or, Clarity)	None			
2.1,4 Line Pressure		Min <i>n.a.</i> Ps	ig,	Max <i>n.a.</i>	Psig,	Avg. <u>n.a.</u> Psig
.2 Water Analysis						
pH	6.5 - 7.8					
P Alkalinity	N.D.	ppm as CaCO ₃		Silica	N.D.	ppm as CaCO ₃
M Alkalinity	300	ppm as CaCO ₃		Conductivity		
Total Alkalinity	300	ppm as CaCO ₃		Turbidity	1240 5	Micro S/cm NTU
Total Iron	0.5	ppm as Fe		Residual Chlorine	N.D.	
Manganese	N.D.	ppm as Mn		Total Solids	500	ppm ppm
Chloride	250	ppm as Cl			YEX	ppm
Sulfate	200	ppm as SO ₄				
Total Hardness	392.5	ppm as CaCO ₃				
Ca Hardness	187.5	ppm as CaCO ₃				
Mg Hardness	205	ppm as CaCO ₃				
Sodium	N.D.	ppm as Na				
	61 <u>6</u> 1					
.3 Available Equipme	nt					
Do you have	7 Clarifier	1000	Sand F	Filter	Carbon Filter	
W / 7	Deiron		Soften		DI system	
9	Others			_		
_	J Others		Mevera	e Osmosis system		
Available Product Si		Litra at a Annua			. 7	
Space Available	•		<i>ate<u>r Si</u> (m)</i>	torage Tank 400 M	=	
Equipment Location					(m) Heigh	ıı
Edobuseur Focstion		Indoor		X_Outdoor		

	CUSTO	MER RE	EQUIRE	MENT QUEST	IONNAI		PE - 00	2 - TMC - 0	
	3. CUSTO	MER REC	UIREMEN	ITS		-;	_	PROPO	SED
System capacity Quality requiren		25	m³/hr	working hours	12	Hrs/day	1	Yes	No
•	ement Turbidity < 1 NTU Total hardness < pH 6.5 - 7.5 ement ial requirements	opm as	CaCO	_X_ Manual			2.1 2.2 2.3 2.4 2.5 2.6 2.7 2.8 2.9 2.10 3 4 5.1 5.2 5.3 5.4 5.5 5.6 5.7 5.8 5.9 5.10 5.11 5.12 5.11 5.12	yes yes yes yes yes yes yes yes	ed By
▼▼	Sand Filter	Carb	oon Filter _	Softener]		 	Signature Checker	d Date
							L		

APPENDIX B: Process Design Worksheet

				F-PE-004-TMC-0	
	DESIG	N BASIS WORKSHEET			
Quotation & Rev. No	QP 038/6/99 SCwr	Worksheet Ref. No.			
Costing Rev. No	0	Worksheet Rev. No.		,	,
Project No.	TMC-0		Name	Signature	Date
Customer	TMC	Applic Eng. (Done By)	TWC		10-Jun-9
Enduser	TMC	Applic Eng. (Checked By)			
Plant Location	CCS Province	Sales Eng. (Approved By)			
System Type	Water Supply	Project Eng. (Checked By)			1
System Capacity	25			i	
	PRO	OCESS DESIGN SUMMARY		<u></u>	<u> </u>
Lab Analysis Ref.					
PFD / PID Ref. Design Assumptions					
or Customer Input					
Pretreatment Plant					
		12 O (A)			
Γ		Cl ₂			
Raw Water	>-				
L	/		-		
					
		MMF		} }	25 m³/h
	Raw Water	10	Filtered W	ater Basin	9
		30 m³/hr			
				_	
				\$	
Soften	ed Water		4	11 6	\Rightarrow
			U wst		ACF
			Brine 🛴	ノーし	<u> </u>
	ลกาแ	Softened Water	225		ļ
	0101107			25 m³/hr	-
MMF : Multime	dia Filter				
	d Carbon Filter				
	oftener Filter				
Pump					
C . runip	- 40 C				
	is 13.5 pipe				
: PVC clas	, ,				
		sation Specification For Equipme	ent		

APPENDIX C: Engineering Design Details

Quotation & Rev. No	QP 038/6/99 SCwr	Worksheet Ref. No.			
Costing Rev. No	0	Worksheet Rev. No.			
Project No.	TMC-0	A	Name	Signature	Date
Customer	TMC	Applic Eng. (Done By)	TWC		10-Jun-9:
Enduser	TMC	Applic Eng. (Checked By)			1
Plant Location	CCS Province	Sales Eng. (Approved By)			,
System Type System Capacity	Water Supply	Project Eng. (Checked By)			l
System Capacity	ENG	GINEERING DESIGN DETA	AILS		<u> </u>
					
Equipment Type					
Tag Number					
Design Assumptions or Customer Input					
	1. Chlorine Dosing S Water Flow Dosage Solution	ystm rate : 30 m³/hr (132 gpm) : 5 ppm : 10 %			
	Water Flow Dosage	rate: 30 m ³ /hr (132 gpm) : 5 ppm : 10 %	1)		
	Water Flow Dosage Solution Metering pu	rate: 30 m ³ /hr (132 gpm) : 5 ppm : 10 % ump = (30) x (5) / (10) x (10) = 1.5 lph = 3.0 lph (Recommendation			
	Water Flow Dosage Solution Metering pu	rate: 30 m ³ /hr (132 gpm) : 5 ppm : 10 % tump = (30) x (5) / (10) x (10) = 1.5 lph			
	Water Flow Dosage Solution Metering pu Pump mode	rate: 30 m³/hr (132 gpm) : 5 ppm : 10 % ump = (30) x (5) / (10) x (10) = 1.5 lph = 3.0 lph (Recommendation			
	Water Flow Dosage Solution Metering pu Pump mode	rate: 30 m ³ /hr (132 gpm) : 5 ppm : 10 % ump = (30) x (5) / (10) x (10) = 1.5 lph = 3.0 lph (Recommendation			
	Water Flow Dosage Solution Metering pu	rate: 30 m ³ /hr (132 gpm) : 5 ppm : 10 % ump = (30) x (5) / (10) x (10) = 1.5 lph = 3.0 lph (Recommendation	odel <i>LC04</i>)	5.	
	Water Flow Dosage Solution Metering pu	rate: 30 m ³ /hr (132 gpm) : 5 ppm : 10 % ump = (30) x (5) / (10) x (10) = 1.5 lph = 3.0 lph (Recommendation	odel <i>LC04</i>)		
	Water Flow Dosage Solution Metering pu	rate: 30 m³/hr (132 gpm) : 5 ppm : 10 % ump = (30) x (5) / (10) x (10) = 1.5 lph = 3.0 lph (Recommendation	odel <i>LC04</i>)		
	Water Flow Dosage Solution Metering pu	rate: 30 m ³ /hr (132 gpm) : 5 ppm : 10 % ump = (30) x (5) / (10) x (10) = 1.5 lph = 3.0 lph (Recommendation	odel <i>LC04</i>)		
	Water Flow Dosage Solution Metering pu	rate: 30 m ³ /hr (132 gpm) : 5 ppm : 10 % ump = (30) x (5) / (10) x (10) = 1.5 lph = 3.0 lph (Recommendation	odel <i>LC04</i>)		

DESIGN BASIS WORKSHEET

F-PE-006-TMC-0

ENGINEERING DESIGN DETAILS (Continue)

Details of sesing steps :

2. Pipe velocity calculation

From Harvel manual (page 29)

 $v = 0.3208 \, G/A$

v : velocity, in ft/sec

g: gpm

A: Inside cross sectional area, in in2

Recommended velocity for Water Supply 5 - 8 ft/sc (Selected 6 ft/sec)

12 ft/sec = 0.3208 (132 gpm) / A

A: 7.0576 in²

 $d^2: 4(7.0576) / \pi$

 $d^2 = 8.986$

d = 2.997

From the table : d 2.997 (inside diameter) is 3" diameter of Standard pipe

Recommensation Specification For Equipment

APPENDIX D: Datasheet of Multimedia Filter for TMC Project

		M	ULTIMEDIA FILTE DATA SHEET	214		
Client Project Name Project No.	TMC TMC-0			Spec TWC	Checked	Approved
Location	CCS PI	ovince edia Filter		10-Jnue-99		
Equipment Name Inquiry No.	Withitite	ola riitei		Rev	Ву	Date
Tag No.	MMF			1 TeV	Бу	Vale
P & ID no.						
Quantity Total	1	Working	1			
	STEM O/	Stand by	0	OPERATING C	SHORION	
				O BRANKO V		
Туре		Vertical	Flow capacity			
Operating System		Manual	- Normal, m ³ /hr			30
			- Allowed Max. , m	³ /hr		40
A	NTHRACI	TE	Linear Velocity			
			- Normal, m/hr			12.18
Туре			- Allowed Max. , m			15
Model			Anthracite volume (per column), litres	5	1250
Manufacturer			- Bed depth, mm			1500
	TV CHT THE		Sand Volume (per c	column), litres		1000
<i>y</i>	issel d/	31/A	- Bed depth, mm			400
<u>-</u>			Gravel Volume (per	column), litres		800
Dimensions			- Bed depth, mm			300
- Diameter (mm)		1800	Pressure drop			
- Overall Height (mm)	1515	- Normal, psig			5
Internal Pressure			- Allowed Max., ps	ig		12
- Design (Barg)		5	Backwash cycle			
- Test (Barg) Thickness		9	- Flow rate, m ³ /hr			60
			- Time, minutes			20
- Sheel (mm) - Top Head (mm)		(11)	- Cycle of backwas			1
- Bottom Head (mm)	m)	20	Inlet Water Pressure	: Min./ Max, Psig	}	2.0/3.0
Internal Liner	'''',		Face Piping - Material			51/0
- Material		See Specification	- Pipe size, inches			PVC
- Total Thickness	/mm)	See Specification	- Water velocity in a	aina mullan	15	3
- Microns (dry)	(1111177)	See Specification	Control valve	oipe, m/m	d	1,87
		Coo opecinication	- Type		0.7	Duttorfly
INTERNALS DAT	A (TYPE)	AND MATERIALS)	- Size			Butterfly 3
. ()	M		- Material		FINA	sus
Inlet Distributor		Top Stack Diffuser	O POUNT I		- 1016	303
Intermediate Collec	tor	no				
Underdrain Collecto	ır	Fish Bone Type				
W	ATER DA	i A				
Inlet water type Inlet water pH		Surface water				
REMARKS						_
Fank Area = 2,545 i	m²					- <u> </u>
nside pipe area = 4						

APPENDIX E: Datasheet of Activated Carbon Filter for TMC Project

		ACTIV	ATED CARBON FII DATA SHEET	TER.		
					_	
Client	TMC		İ			
Project Name	TMC-0		ı	Spec	Checked	Approved
Project No.	, -)12/99/SM]		TWC	l	
Location	1	Province		10-Jnue-99		
Equipment Name	Active	ed Carbon Filter		<u>-</u>		
Inquiry No.				Rev	Ву	Date
Tag No.	ACF					
P & ID no.	ļ	1			i	
Quantity Total	1	Working	1			
	YSTEM	Stand by	0	OPERATING C	ONDITION	
			///			
Туре		Vertical	Flow capacity			
Operating System		Manual	- Normal, m ³ /hr			25
			- Allowed Max. , m ³ /	hr		31
ACTI	VATED (CARBON	Linear Velocity			
_ 			- Normal, m/hr		,	13.3
Туре		Granular	- Allowed Max., m/h	ır		15
Model		PK 1 -3	Activated Carbon filte	r valume (per	column) litres	2000
Manufacturer		Norit	Bed depth			
Iodine Adsorption,	mg/g	800	- Bed depth, mm			1025
			- Bed expansion, Mil	n. %		50
N.	ESSEL	JATA	Supporting Media			
	-		- Sand volume, liter			no
Dimensions			- Sand bed depth			
- Diameter (mm)		1575	- Gravel volume, liter	Г		no
- Overall Height	(mm)	1800	- Gravel bed depth			
Internal Pressure			Pressure drop			
- Design (Barg)		5	- Normal, psig			5
- Test (Barg)		9	- Allowed Max. , psig			15
Thickness			Backwash cycle			
- Sheel (mm)		<u> </u>	- Flow rate, m³/hr			25
- Top Head (mm)			- Time, minutes			15
- Bottom Head (m	ım)		- Cycle of backwash	, per day		1
Internal Liner		191919	Inlet Water Pressure		ig	2.0/3.0
- Material		See Specification	Face Piping		d	
- Total Thickness	(mm)	See Specification	- Material		0.1	PVC
- Microns (dry)		See Specification	- Pipe size, inches			3
INTERNALS DA	ATTYP	E AND MATERIALS)	- Water velocity in pi	pe, m/hr	เาลย	1,87
			Control valve - Type		7 1014	Dustin with
Inlet Distributor		Top distributor	- Size		ľ	Butterfly
BackwashDistribut	ion	Plate withStrainer	- Size - Material		ļ	3
Underdrain Collect		Plate withStrainer	- iviatetiai		ŀ	sus
Number of Strainer	•	97				
V	ATERIO	ATA.				
			ļ		}	
Inlet water type Inlet water pH		Surface Water				
			REMARKS			_
						over the second
Tank Area = 1.95 n	-					

APPENDIX F: Datasheet of Water Softener for TMC Project

		WATER SO	98 99 9 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6	-		
Client	TMC					
Project Name	•			Spec	Checked	Approved
Project No.				TWC		. -
Location	CCS Province			10-Jnue-99		
Equipment Name	Water Softener			ļ		
Inquiry No.	14/07			Rev	Ву	Date
Tag No.	WST					
P & ID no.				-		ı
Quantity Total	1	Working Stand by	1 0			
	SYSTEM CAT			OPERATING CO	NOITION	
Tune	Cation Evolune	. Prime representation	Flow Conneity (s		-	
		e, Brine regeneration	Flow Capacity (p			
Operating System : Regeneration System		Manual Co Current	- Normal (m³/			25
negeneration byster	"" '	Co-Current	- Allowed max Service Flow Ra			40
	VESSEL DAT	X	Linear Velocity	ie (DV)		14.49
				(h.e)	į	
Dimensions			- Normal (m³/			14.14
		4500	- Allowed max	,		22.6
- Diameter (mm) - Overall Height (r	mm)	1500 1800	Resin Volume (p	er column, litre	;)	1725
internal Pressure	nin)	1800	Bed Depth			
			Depth (mm)			1195
- Design (Barg)	1	5	- Bed Expansi	on (%)		50
- Test (Barg) Thickness		9	Pressure Drop			
- Sheel (mm)]		- Normal (kPa			15.96
- Top Head (mm)	ļ		- Allowed max			0.5
- Bottom Head (mr	m)		Exchange Capac	city (equivalent	'	
Internal Liner	'''		(per column)	3\		
- Material		See Specification	Max. Capacity po			
- Total Thickness	(mm)	See Specification	(At specified exc	nanged nardne	ess)	
- Microns (dry)	(11111)	See Specification	Regenerate	N-01-3 -4		
		344 Specification	- Dosage (kgs - Per Cycle (K		sin)	200 345
INTERNAL	S DATA (TYPE AN	id materials)	Hardness Leaka		CO ₃)	3.5
Inlet Distributor	(Ton Distribution	Regeneration Flo	_		
Regenerant Distribut	ion	Top Distributor	- Backwash (n			
Underdrain Collector		Plate with nozzle	- Regen (m³/hi - Fast Rinse	r)		
Park State and Company			- Slow Rinse		0.7	
	RESIN		Regeneration Time			
Type :	Strang A	aid Cation Destin	- Backwash (n	in.)	1217	
Manufacturer	Strong A	cid Cation Resin	- Regen (min)		101	
	online	Lewatit	- Fast Rinse (r		.]	
Exchange Capacity (equior resin)	≥ 1	- Slow Rinse (2.0/3.0
	WATER DATA		Inlet Water Press	sure : Min./Ma	ax (barg)	
lalat water be					ĺ	
Inlet water hardness Outlet water hardnes			1		}	
	GENERAL DAT	*				ı
	4 - 41 - 43	_				
Indoor or Outdoor Ins		Outdoor				,
Electrical supply for o	control	24 VDC/AC			-	
		REMAI	IKS			
Tank Area = 1.767 m	2				<u> </u>	- Maria Constitution

(PROCESS FMEA)

Page Process responsibility Water Treatment Project process

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<u>Tawatchai</u>

Prepared By FMEA Date (Orig.) FMEA Date (Rev.)

FMEA Doc Number

4-Jun-99 9-Dec-99

Item Project Management

Key Date

Core Team

1.Pramuk 2.Sataporn 3.Tawatchai 4.Wittava 5.Poowanai.

Process	Potential	Potential		Potential	О		D			Responsibility	Action	Res	ult	5	
Function and Requirements	Faiture Mode	Effect(s) of Failure	S e v	cause(s) / Mechanism(s) of Failure	CU	Current Process Controls	e t e c	R. P. N.	Recommended Action(s)	8. Target Completion Date	Action Results Taken	S e v	0 0	D e t	P.
Receive Project Requisition	Insufficient information used for design	Lead to easily design error and/or fail to meet the customer requirement	7	Customer informs data inadequate No use inquiry form	8	Inquiry Form None	8	448	Control the use of Modified Customer Requirement Questionnaire	Tawatchai 21-Jun-99	Done	7	4	2	56
Study Information	Failure to understand customer requirement and condition of design	System can not work as requirement More maintenance required Customer dissatisfy	7	Incomplete of collected data Failure to review critical information	3	None	به: ا	105	Establish customer requirement information checklist	Tawatchai 22-Jun-99	Done	7	2	2	28
Concept Design	1. Designed concept failure	System cannot work Produced water can not meet specification requirement Reconcept design 4. Over budgetary	8	Misunderstand equipment specification Misunderstand requirement	2		3	48							
	Design the wrong equipment installing in the plant	Equipement fail in operation	8	Misunderstand Equipment specification	2		4	64							

(PROCESS FMEA)

Water Treatment Project Process responsibility Water Treatment Project process ent Key Date

1. Pramuk 2. Satapom 3. Tawatchai 4. Wittaya 5. Poowanai.

FMEA-PE-001-0 **FMEA Doc Number** Page Prepared By FMEA Date (Orig.) FMEA Date (Rev.) 2 of 10 Tawatchai 4-Jun-99 9-Dec-99

Project Management Core Team

ltem

Process	Potential	Potential		Potential	0		Đ	1		Responsibility	Action	Res	uits	,	
Function and Requirements	Failure Mode	Effect(s) of Failure	S e v	cause(s) / Mechanism(s) of Failure	C	Current Process Controls	e t e c	R. P. N.	Recommended Action(s)	& Target Completion Date	Action Results Taken	_	0 0 0	D e t	P.
Design basic specification	Incorrect equipment specification is designed.	System is easily fail in operation	. 8 0	Design by using old catalog or misunderstand equipment application	2	None	8	128	Establish designed basic specification checklist	Tawatchai 25-Jun-99	Done	8	2	4	64
		Require new equipment or modifying the existing item													
	Specific equipment cannot work as requirement	Replaced by new item Project cost higher	8	Specification informed by vendor error	1	None	7.	56							
	Designed specification has error in calculation	System fail in operation	8	1. Human error	4		7	224	Establish equipment standard data sheet	Tawatchai 25-Jun-99	Done	8	2	4	64
		2. Redesign					 		Review design by equipment checklist						
	4. Material used in system has a short life time	Customer claims the warrantee Project cost is higher.	5	Inappropriate material to be selected, because of insufficient	2	None	5	50						-	
				information				-							
													-		

(PROCESS FMEA)

Water Treatment Project Project Management

Item

Core Team

Process responsibility Water Treatment Project process

Key Date

1 Pramuk 2 Satapom 3 Tawatchai 4 Wittaya 5 Poowanai

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Process	Potential	Potential		Potential	O		D		T	Responsibility	Action	₹es	ults		
Function and Requirements	Failure Mode	Effect(s) of Failure	S e v	cause(s) / Mechanism(s) of Failure	c c		e t	R. Р. N.	Recommended Action(s)	& Target Completion Date	Action Results Taken		C C	ı	R. P. N.
Prepare design document and drawing	Having some ambiguous data in proposal	Customer unclear specification	5	Misunderstand equipment function	6	None	2	60				-			
	Insufficient specified information	Difficult to be evaluated	4	Less data from vendor	6	None	2	48				-			
	3. Error in typing	Custormer confuse in specification	2	1. Human error	5	None	3	30					-		
Release design document for cost estimation	Incomplete equipment specification release for cost estimation	Cost maybe higher or lower the exact	6	Human error Estimation eng failure to understand application	2	None	4	46							
												} - 			
Assigns Project Engineer								- "							
								<u>-</u> .				-			

(PROCESS FMEA)

Water Treatment Project Project Management

Item

Process responsibility Water Treatment Project process

Core Team 1. Pramuk 2. Satapom 3. Tawatchai 4. Wittaya 5. Poowanai

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Process	Potential	Potential	1	Potential	О		D			Responsibility	Action F	es.	uits	_	_7
Function and Requirements	Failure Mode	Effect(s) of Failure	S e v	cause(s) / Mechanism(s) of Failure	C	Current Process Controls	e t	R. P. N.	Recommended Action(s)	& Target Completion Date	Action Results Taken	S	C C	D e	R. P. N.
Review proposed system	Failure to detect the deviated customer requirement in contract	Designed system has failed to meet requirement	8	Review only equipment specification	4	None	4	128	Establish contract verification and review by checklist	Pramuk and Tawatchai 05-Jul-99	Done	8	3	3	72
	Project schedule and planning is poor monitored and controlled	Project completion delay Customer dissatisfy Project cost is over the budget	7	Less of project monitor and control document	3	None	5	105	Establish the document to monitor and control project execution	Tawatchai 10-Aug-99	Done	7	2	3	42
Design detailed specification	Equipment difficult to operate	1. Customer dissatisfy	5	No clarify with customer	2	None	4	40				-			
	2. Poor detailed design	Required rework or repair	4	Do not review procedure	6	None	6	144	Establish checklist to verify designed detail	Tawatchai and Sataporn 12-Jul-99	Done	4	2	2	16
Prepare P&I D								-					-	-	
												-			
						1. 9 = 1. 0 6 = 1	-						-	-	

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Process responsibility Water Treatment Project process

Prepared By FMEA Date (Orig.) FMEA Date (Rev.)

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FMEA-PE-001-0

Water Treatment Project **Key Date** Project Management Core Team 1 Pramuk 2 Salaporn 3 Tawatchai 4 Wittaya 5 Poowanai.

Item

Action Results O Current Responsibility Process Potential Potential Potential SOD R. & Target e R. Recommended S cause(s)/ Function Failure Effect(s) of Action Results e c e P. Mechanism(s) c Process t P. Action(s) Completion and Mode Failure vctN. u Controls e N. Date Taken of Failure Requirements c 6 Prepare Bill of 1. Waste time to waiting 90 1 Lack of checkin 1. Lack of parts or Material procedure component to be prepared 2. Redesign if cannot wait 5 70 1. Waiting for the correc Prepare Misunderstand None Wrong product model procurement is ordered product model the product application document 2. Lacking of 2. System has to be update product redesigned information 3. Project cost higher than budget 60 1. Lack of update 2. Vendor has changed 1. System must change the product model information design 1. Order the wrong 10 Release request Wrong equipment 1. Human error model or specification equipement or parts quotation is requested 1. Wrong specification of 1. Vendor 32 1. Risk to order the Receive quotation misunderstand equipment or parts is wrong equipment quoted

(PROCESS FMEA)
Process responsibility Water Treatment Project process

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Project Management Core Team 1.Pramuk 2.Sataporn 3.Tawatchai 4.Wittaya 5.Poowanai.

Water Treatment Project

item

Process	Potential	Potential		Potential	0		D			Responsibility	Action	Res	ults		
Function and Requirements	Failure Mode	Effect(s) of Failure	S e v	cause(s) / Mechanism(s) of Failure	C U I	Current Process	e t e c	R. P. N.	Recommended Action(s)	& Target Completion Date	Action Results Taken	S		D e t	P.
Select vendor and subcontractor	Select poor performance vendor	Ease to cancel the purchasing order	6	No procedure to assess vendor	3	None	6	108	Establish procedure to assess vendor	Tawatchai and Purchaser 23-Jul-99	Done	6	3	5	90
		2. The product quality is poor		No vendor performance 's record	-										
	Select inappropriate subcontractor	Fase to delay and poor quality of work	6	Subcontractor is not evaluated	3	None	7	126	Establish procedure to assess subcontractor	Tawatchai and Purchaser 23-Jul-99	Done	6	3	5	90
				Less specific vendor											
Release Purchase	Wrong model is	Parts or component	4	1. Human error	2		3	24							
order	ordered	cannot be used 2. Waste time										- :			
		3. Proejct cost is higher			-]		-	
								 				-	 		
					 (a.		-					-			
						9 10	 								

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Process responsibility Water Treatment Project process

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Item Wa Project Management Core Team 1.Pramuk 2.Satapom 3.Tawatchai 4.Wittaya 5.Poowanai.

Process	Potential	Potential	1	Potential	0		D			Responsibility	Action	Res	ultr	5	
Function and Requirements	Failure Mode	Effect(s) of Failure	S e v	cause(s) / Mechanism(s) of Failure	C	Current		R. P. N.	Recommended Action(s)	& Target Completion Date	Action Results Taken	S	0	D e	R. P. N.
Receive product	Wrong model is delivered	1. Waiting for new item	5	1. Internal error	5		3	75					-	- 	
		System has to be redesigned											-		
		The project comple delay													
	Poor gulaity of product to be received	Require repairing work to improve quality	7	Vendor is poor qualify	3	None	5	105	Establish procedure to inspect items	Wittaya and Poowanai 02-Sep-99	Done	7	2	2	28
												-	-	-	
Prepare final Layout drawing												-			
					-										
entra dell'entra di servizioni i comi a mandi di servizioni di servizioni di servizioni di servizioni dell'alt Contra dell'entra di servizioni di servizioni di servizioni di servizioni di servizioni di servizioni di servi												-			
							-					-			
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Process responsibility Water Treatment Project process

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Project Management Core Team

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ent Key Date
1 Pramuk 2 Salapom 3 Tawatchai 4 Wittaya 5 Poowanai

Process	Potential	Potential		Potential	0	T -	Đ	Г		Responsibility	Action	Res	ults	1	\neg
Function and Requirements	Failure Mode	Effect(s) of Failure	S e >	cause(s) / Mechanism(s) of Failure	CCU	Current Process		R. P. N.	Recommended Action(s)	& Target Completion Date	Action Results Taken	Sev	0 0	D e t	R. P. N.
Equipement Installation	Incorrect position of installed equipment	Re-installation Produce scrap and/or waste	4	No drawing to show the point of installation	5		6	120	Provide installation drawing and establish inspection procedure	Wittaya 01-Nov-99	Done	4	3	2	24
	Lacking of parts during installation	Lead to rework Project completion is delay	4	Lack of required equipment plan Lack of installation plan	8		5	160	Establish procedure to verify installation agreement and prepare material plan	Pramuk 21-Jul-99	Done	4	3	4	48
	3. Lacking of installation tools	Ease to make defect on the product	4	Inappropriate installation plan	6		5	120	Provide installation plan	Pramuk 06-Jul-99	Done	4	4	2	32
	Plan Lay out has been changed	More unplaned work	4	Customer change	2	None	4	32						-	
		Project time delay More required parts	-									-			
		Some has to be redesigned										ļ	-		
					[-										
							Š								

(PROCESS FMEA)
Process responsibility Water Treatment Project process Key Date

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Project Management Core Team

Item

1.Pramuk 2.Salapom 3.Tawatchai 4.Wittaya 5.Poowanai.

Process	Potential	Potential	\Box	Potential	O		D			Responsibility	Action				
Function and Requirements	Failure Mode	Effect(s) of Failure	S e v	cause(s) / Mechanism(s) of Failure	0031	Current Process	e t e c	R. P. N.	Recommended Action(s)	& Target Completion Date	Action Results Taken		O C	e	R. P. N.
Interconnection piping	1 Inappropriate route of pipe	Waste and scrap is produced	4	Lack of installation drawing	8		4	128	Prepare interconenction drawing and	Wittaya 10-Nov-99	Done	4	3	2	24
		2. Wrong parts is installed					-		2 Establish interconnecting pipe review checklist	Tawatchai 10-Nov-99	Done				
Install electrical control panel and wiring work	Incorrect control panel function	The system cannot operate following the design	8	Error in design and assemble electrical control panel	4	None	7	224	Establish checklist for reviewing control panel	Poowanai 09-Nov-99	Done	8	2	2	32
	Inappropriate instrument installed	1. Error in monitoring	8	Human error Misunderstand calibration	4	None	6	192	Establish calibration procedure and	Sataporn 09-Nov-99	Done	8	2	2	32
	and calibration			method			-		checklist			-, -, -			
													-		
												- - - -			
		•											-		

(PROCESS FMEA)

Process responsibility Water Treatment Project process
Key Date

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Project Management Key Date
Core Team 1 Pramuk 2 Sataporn 3 Tawatchai 4 Wittaya 5 Poowanai.

Water Treatment Project

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Process	Potential	Potential	Т	Potential	To		D			Responsibility	Action	₹ <u>e</u> \$	<u>uit</u> s		
Function and Requirements	Failure Mode	Effect(s) of Failure	S e v	cause(s) / Mechanism(s) of Failure) c	Current Process Controls	e 1 e c	1 1	Recommended Action(s)	& Target Completion Date	Action Results Taken	S	0 0		
System test run	Failure of installed equipment	Requires repair and rework Produce scrap and waste	8	Human error Defect of parts	5	None	7	280	Establish procedure to review final installation	Tawatchai 10-Nov-99	Done	8	3	3	72
	2. Error of equipment function	Repair and rework is performed Project schedule is delay	8	Do not check function of equipment	3		2	40						- 1	
		3. Make the customer dissatisfaction													
Commissioning												-!		-	
								<u> </u>							

(DESIGN FMEA)

Water Treatment Equipment Myltimedia Filter

ltem

Equipment

Core Team

Process responsibility

Key Date

FMEA Doc Number Page Prepared By FMEA Date (Orig.) FMEA Date (Rev.)

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FMEA-PE-002

1.Pramuk 2.Sataporn 3.Tawatchai 4.Wittaya 5.Poowanai

Process	Potential	Potential		Potential	O		D			Responsibility	Action	Res	ult	5	
Function and Requirements	Failure Mode	Effect(s) of Failure	S e v	cause(s) / Mechanism(s) of Failure	CCU	Current Process Controls	e	R. P. N.	Recommended Action(s)	& Target Completion Date	Action Results Taken	S e v	000	e t	P.
Multimedia filter	High differential pressure	More backwash cycle Higher operating cost	5	High bed depth High velocity Inappropriate media layer	4	None	5	100	Control the use of standard criteria and review by checklist	Tawatchai 25-Jun-99	Done	5	2	2	20
	2. Poor quality of treated	Redesign the system	6	1. Inappropriate	3	None	6	108	Control the use of	Tawatchai	Done	6	2	3	36
	water	Replace filter media Add the media depth		design criteria 2. High flow rate 3. Insufficient media filter	-		-		standard criteria and review by checklist	25-Jun-99				-	
				Inappropriate media depth Poor backwash operation											
	3. Media filter leakage	Loss of media Reload filter media	6	Fail to design support material	3	None	5	90				-			
															-
			5]							
					-										L

POTENTIAL FAILURE MODE AND EFFECTS ANALYSIS (DESIGN FMEA) Process responsibility

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Key Date

Equipment Core Team

ltem

Activated Carbon Filter 1 Pramuk 2 Salaporn 3 Tawalchai 4 Wittaya 5 Poowanai

Water Treatment Equipme

Process	Potential	Potential	T	Potential	0		D			Responsibility	Action	Res	ultı	5	
Function and Requirements	Failure Mode	Effect(s) of Failure	S e v	cause(s) / Mechanism(s) of Failure	c c u	Current Process Controls	e t e c	R. P. N.	Recommended Action(s)	& Target Completion Date	Action Results Taken	e	0 c	D e t	R. P. N.
Activated Carbon Filter	High differential pressure	More backwash cycle Higher operating cost	7	1. Cloging	2	None	4	56							
	2. Poor quality of treated water	Other equipment will fail in operation	6	Media life cycle has ended Carbon media	5	None	4	120	Control the use of criteria standard and review by checklist	Tawatchai 25-Jun-99	Done	6	3	2	36
	3. Carbon Leakage	Clog in the piping line Flow rate drop	6	is insufficient 1. Nozzle crack 2. Loosen of nozzle	2		5	60							
	100 to 10														

POTENTIAL FAILURE MODE AND EFFECTS ANALYSIS (DESIGN FMEA) Water Treatment Equipment Process responsibility Water Softener Key Date 1 Pramuk 2 Sataporn 3 Tawatchai 4 Wittaya 5 Poowanai

Equipment Core Team

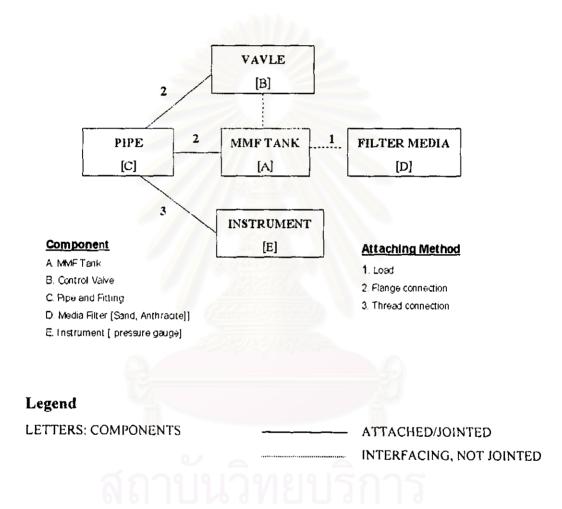
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FMEA-PE-002
<u>3 of 3</u>
Tawatchai .
<u>5-Jun-99</u>
9-Dec-99

Process	Potential	Potential	au	Potential	10		lai			Responsibility	Action	Res	uits		
Function and Requirements	Failure Mode	Effect(s) of Failure	S e v	cause(s) / Mechanism(s) of Failure	C	Current Process Controls	8-80	R. P. N.	Recommended Action(s)	& Target	Action Results Taken	1 - 1	000	D e t	R. P. N.
Water Softener	Operating cycle is short	More regeneration High operating cost	4	Insufficient resin Less design safety factor	4	None	7	112	Control the use of criteria standard and review by checklist	Tawatchai 25-Jun-99	Done	4	3	3	36
	Treated water quality higher than specified	System shut down More regeneration High operating cost	5	Leakage Improper system regeneration	2	None	8	80							
	3. Short life time of resin	Replaced by the new resin High operating cost	4	Poor quality of water inlet	2		8	64							

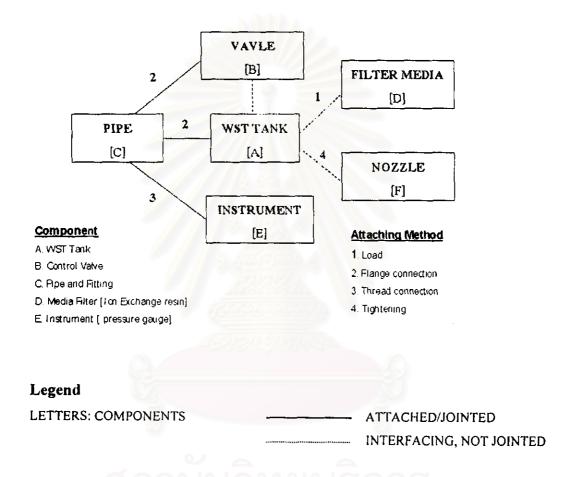
APPENDIX I: Design FMEA Block Diagram of Multimedia Filter

This is a relation block diagram of Multimedia filter that is used to clarify the FMEA.



APPENDIX J: Design FMEA Block Diagram of Water Softener

This is a relation block diagram of Water Softener that is used to clarify the FMEA.



APPENDIX K: Internal Quality Audit Checklist

TEM	QUESTION	YES	NC
_1	Management Responsibility		
	1.1 Quality Policy and Objectives		
	Is the company's quality policy and objective made known and understood at all levels?	İ	
	Has company achieved the quality objective set?	i	
	Are there records monitoring the quality objective set?		
	Staff aware of their input to achieve objective and policy set?		
	1.2 Organization Chart		
	Are Organization Chart and reporting structure correct?		}
	1.3 Responsibility and Authority		
	Responsibility and Authorities of all staff correct and undersood by them?		
	2. Changes to staff responsibility and Authorities arising from job function change, new		}
	responsibilities, changes in workscope etc. should be noted?		
	1.4 Management representative		
-	Is a management representative appropriated for the system?		
	2. Are reponsibilities and authorities of Management Representative understood?	i	
	1.5 Management Review		
1	1. Is the Records of Management Reviews maintained?	,	
j	2. Has a Management Review been conducted the previous year?		
	3. Are approved Findings and Recommendation completed?		
	1.6 Process Flowchart		
	Are the Process flowchart and quality control plan implemented as documented?		
ļ	2. Do the Changes arising from process, inspection, sub-contracting, changes		
	in manufacturing activities note?		

APPENDIX K: Internal Quality Audit Checklist (Continued)

Quality Records Are quality records kept per retention period indicated? Are records systematically field and readily accessible and available? Are quality records legible and identifiable to the product involved? Are costing and Project Information updated on the costign record? It is information on all records are completed and clear, including special requirement? Correspondences and Quotation from clients are filed and available? It is design control Does design output requirements meet design input requirements? It is design changed and modified to requirement when needed? Does the steps involved in change and modification of design follow procedure?	?	
Quality Records Are quality records kept per retention period indicated? Are records systematically field and readily accessible and available? Are quality records legible and identifiable to the product involved? Are costing and Project Information updated on the costign record? Is information on all records are completed and clear, including special requirement? Correspondences and Quotation from clients are filed and available? Sign Control Does design output requirements meet design input requirements? It is design changed and modified to requirement when needed?		
Are quality records kept per retention period indicated? Are records systematically field and readily accessible and available? Are quality records legible and identifiable to the product involved? Are costing and Project Information updated on the costign record? Is information on all records are completed and clear, including special requirement? Correspondences and Quotation from clients are filed and available? Sign Control Does design output requirements meet design input requirements? It is design changed and modified to requirement when needed?		
Are records systematically field and readily accessible and available? Are quality records legible and identifiable to the product involved? Intract Review Are costing and Project Information updated on the costign record? It is information on all records are completed and clear, including special requirement? Correspondences and Quotation from clients are filed and available? In the product involved? It is design changed and modified to requirement when needed?	?	
Are quality records legible and identifiable to the product involved? Intract Review Are costing and Project Information updated on the costign record? It is information on all records are completed and clear, including special requirement? Correspondences and Quotation from clients are filed and available? It is design output requirements meet design input requirements? It is design changed and modified to requirement when needed?		
Are costing and Project Information updated on the costign record? It is information on all records are completed and clear, including special requirement. Correspondences and Quotation from clients are filed and available? It is design output requirements meet design input requirements? It is design changed and modified to requirement when needed?		
Is information on all records are completed and clear, including special requirement. Correspondences and Quotation from clients are filed and available? sign Control Does design output requirements meet design input requirements? Is design changed and modified to requirement when needed?		
sign Control Does design output requirements meet design input requirements? It is design changed and modified to requirement when needed?		
sign Control . Does design output requirements meet design input requirements? t. Is design changed and modified to requirement when needed?		
Does design output requirements meet design input requirements?		
t. Is design changed and modified to requirement when needed?		
. Does the steps involved in change and modification of design follow procedure?		
cument and Data Control		
. Has the Quality Manual been controlled?		
Are Forms, document changes updated in Quality Manual?		
Are obsolete documents promptly removed from all points of issue and use?		
. Are Work Instruction updated, controlled and made available at location where	}	
operations essential to the effective functioning of the quality system?		1
rchasing	اعا	
Assessment of vendors		
. Is Approved vendor List updated?		
. Are new vendors qualified acording to procedures before listing?		
. Are vendor survey reports keep?		
·	1 /	i
	hasing Assessment of vendors Is Approved vendor List updated? Are new vendors qualified acording to procedures before listing?	Assessment of vendors Is Approved vendor List updated? Are new vendors qualified according to procedures before listing?

		i	1
1	6.2 Purchasing data		
	Do the Purchasing Requisition and Pruchasing Order contain data clearly describing the product orders?		
	the product orders? 2. Are relevant and authorised signatures seen on purchasing documents?		
	Are purchasing procedures implemented?		
7 (Customer Supplied Product		
	Is customer supplied product verified on suitability for use?		
8	Product Identification and Traceability		
1	Are Product Identification Label attached to boxes after production?		
	2. Is pertinent inforamation indicated on labels	!	
	3. Are labels used correctly?	'	
	4. Is product identifiable and traceabke according to procedure?		
9 1	Process Control		
	1. Are process carried out under controlled conditions such as documented procedure?		
	2. Are personnel documented in appropriate form?]	
	3. Are criteira for workmanship provided for, such as written standards or representative		Į
	samples?		
	4. Are non-conforming materials clearly identified and segregated?	}	ĺ
	5. Is the first insoection carried out before production run?		ł
	6. Are in-process inspections performed according to Quality Control plan?	ا	
10	Inspection and testing		ĺ
ŀ	10.1 Inspection manual		l
	Does the Inspection manual covers the inspections required for incoming, inprocess		l
ļ	and outgoing inspection?		i
	Is the Inspection manual generate according to the Quality Control Plan?		

ITEM	QUESTION	YES	NC
	10.2 Incoming inspection		
	Are incoming inspections performed for every incoming lot of raw materials		
	sub-contracted part and customer supplied products?		
	2. Is inspection of sub-contracted parts performed according to Inspection Manual		
	Does inspection record contains all essential data?		Ì
	4. Are inspection status clearly indicated?		
	5. Are non-conforming materials identified and segregated till disposition is made?		1
	6. Are written inspection instructions available to inspectors?		ļ
	10.3 Outgoing Inspection products (By customer)	1	
	1. Is inspection performed as per specified in Quality Control Procedure and Inspection Manual?		
	2. Are inspections documented in appropriate form?		1
	3. Is inspection performed on finished products prior to delivery?		ļ
	Are non-conforming products clearly identified and segregated?	l	
11	Inspection, Measuring and Test Equipment		
	11.1 Are equipment calibrated and properly maintained?		
	11.2 Are individual calibration records maintained?		
	11.3 Is status of calibration clearly indicated on each equipment? (Label)	l	
	11.4 Is Masterlist of inspection, measuring and test equipment updated for all instruments	i	
	indicating newly purchased equipments?		
12	Inspection and test status	2	
	Do documented procedures identify how to mark the inspection and test status?		
ļ	Are non-conforming materials segregated by location or distinctive markings to avoid inadvertent use?	i	
i	Are inspection and test status records maintained as part of Quality Records?		
ı	Are personnel trainned to maintain inspection and test status?	;	

	4. Are personnel trainned to maintain inspection and test status?		
Auditor	1	Date	 . ,
			 _

INTERNAL QUALITY AUDIT CHECKLIST

ITEM	QUESTION				
13	Control of Non-Conformance				
	Are non-conforming products clearly identified?				
	Are there documentations for non-conforming products?				
	3. Are non-conforming products segregated?				
	4. Are disposition of non-conforming products clearly indicated and authorised?				
14	Corrective and Preventative action	 			
	Are the corrective actions implemented, verified and documented?				
	2. Is investigation carried out by affected personnel to determine cause of problem?	, ,			
	3. Are the preventative actions implemented, verified and documented?				
15	Handling, Storage, Packing, Preservation and Delivery				
	1. Are products properly stored?				
	2. Are product stored in appropriate location to prevent damage?		}		
	Are store records updated to reflect currentness?		}		
	4. Are products clearly identified?				
	5. Is store assessment conducted per documented procedure?				
	6. Proper handling of work-in-progress and finished goods practised?		I		
	7. Packing of parts accordind to incoming inspection procedure?		1		
,	8. Are damaged carton boxes not used?				
	ลถาบนวทยบรการ				
16	Control of Quality records	. (
	Dose an esablished process for the control of Quality Records?	21			
	2. Are Quality Records referenced in documented procedures?				
	Are all Quality Records maintained within individual organizations of the company or centralized?				
	4. Is the retention period for Quality Records defined?	}			
[5. Are Quality Records maintianed in an environment consistent with the retention of				
	the data?				

Date

Auditor 1..... 2.....

INTERNAL QUALITY AUDIT CHECKLIST ITEM QUESTION YES NO 17 Internal Quality audits 1. Are internal quality audits conducted to determine the effectiveness of the quality system? 2. Are audits conducted by trained auditors independent of the function being audited? 3. Are the documented audit instructions? 4. Are areas re-audited to verify the effectiveness of the corrective action? 5. Are audit results maintained as part of Quality Records? 6. Are audit resilts reported to the Management Representative and submitted to executive management for review? 18 Training 1. Is there a formal qualification of personnel who perform certain specialized operations process, tests, or inspections? 2. Does training establish an employee's competence to meet the requirements of the Quality System? 3. Do the training program provides executive management with an understanding of the Quality System? 4. Does every employee involved in the quality system have a training record? 5. Are employee training records maintained as a part of Quality Records? 19 Servicing 1. Are servicing services provided to customer? 2. Does the company have established processes to provide customers with psot-sales services? 3. Does the company define conditions for services provided by subcontractors, prior to use of services? 4. Does the company maintain records of services provided as part of Quality Records? 5. Does the company provide a customer service agreement? Auditor 1..... 2....... Date

INTERNAL QUALITY AUDIT CHECKLIST ITEM QUESTION YES NO 20 Statistical Techniques 1. Are check on correct use of sampling table, sampling techniques and data recording? 2. Are statistical techniques used for process and product improvements? 3. Does the company have established document procedures to measure, monitor, and improve products and processed by the use of statistical technique? 4. Is documentation of statistical techniques maintained as part of Quality Records? 5. Are employees trained in the proper ise of statistical techniques? **Auditor** Date

APPENDIX L: The Procedure of Design control

XXZ

XYZ ENGINEERING CO.,LTD

PROCEDURE

TITLE: DESIGN CONTROL FOR

PRE-AWARDED PROJECT

Document No: P\PE\004-0

Page: 1 of 3

Version: 1

Issued Date: 12/12/1999

Issued By

Mr. Tawatchai N.

APPROVED BY

Dr. Sommai C.

Engineering Manger

A. Objectives

To control the design execution for pre-awarded project in order to ensure that the design output (water treatment plant) can satisfy customer requirements.

B. Scope

This procedure includes activities from study customer requirements information up to the design system has been launched to submit the customer

C. Responsible Person:

:

1. Design Engineer

2. Discipline Engineer

D. Activities

The activities of this procedure is explained in flow chart as

following:

Step	Input	Activity	Output	Work	In Charge
No.	Document		Document	Instruction	Person
1.1	Service and Requisition Inquiry [F-PE-001-0] and Customer Requirement Questionnaire [F-PE-002-0]	Receive Project Requisition Study Information		WI-PE-001-0	Design Engineer Design Engineer

APPENDIX L: The Procedure of Design control (Continued)

XXZ

XYZ ENGINEERING CO.,LTD

PROCEDURE

TITLE: DESIGN CONTROL FOR

PRE-AWARDED PROJECT

Document No: P\PE\004-0

Page: 2 of 3

Version: 1

Issued Date: 12/12/1999

Issued By

Mr. Tawatchai N.

APPROVED BY

Dr. Sommai C.

Engineering Manger

Checklist [F-PE-019-0] Design Concept Design Basic Specification Prepare equipment data sheet Designed basic specification Designed basic specification Designed basic specification Designed basic specification Designed Engineering work sheet [F-PE-005-0] and Equipment Data sheet [F-PE-006-0] Designed Engineering work sheet [F-PE-005-0] Eng Designed Eng Designed Eng Designed Eng Designed Eng Designed Eng Designed Eng Designed Eng Designed Eng Designed Eng Designed Eng Designed Eng Designed Eng Prepare design Designed Eng De	Step No.	Input Document	Activity	Output Document	Work Instruction	In Charge Person
Drawing Quotation	1.4	Requirement Information review Checklist [F-PE-019-0] Designed basic specification review checklist	Design Concept Design Basic Specification Prepare equipment data sheet Is design correctly?	Sl:eet [F-PE-003-0] And Designed Process work sheet [F-PE-004-0] Designed Engineering work sheet [F-PE-005-0] and Equipment Data sheet [F-PE-006-0] Proposal and	WI-PE-003-0	Design Engineer Design Engineer Design Engineer Design Engineer Design Engineer
1.5 Training to the state of th	1.6		Release design document for	Quotation		Design Engineer

APPENDIX L: The Procedure of Design control (Continued)

XXZ

XYZ ENGINEERING CO.,LTD

PROCEDURE

TITLE: DESIGN CONTROL FOR

PRE-AWARDED PROJECT

Document No: P\PE\004-0

Page: 3 of 3

Version: 1

Issued Date: 12/12/1999

Issued By

Mr. Tawatchai N.

APPROVED BY

Dr. Sommai C.

Engineering Manger

F. References

Work Instruction

: WI-PE-001-0 Study Information

WI-PE-002-0 Design Concept

: WI-PE-003-0 Design Basic Specification

: WI-PE-004-0 Prepare equipment data sheet

WI-PE-005-0 Prepare design document and Drawing

Form : F-PE-001-0 Service and Requisition Inquiry

: F-PE-002-0 Customer Requirement Questionnaire

E-PE-003-0 Revision Log sheet

: F-PE-004-0 Designed Process Work sheet

: F-PE-005-0 Designed Engineering Work sheet

: F-PE-006-0 Equipment Data sheet

F-PE-019-0 Customer Requirement Information

review Checklist

: F-PE-020-0 Designed Basic Specification review

Checklist

APPENDIX M: Work Instruction 001



XYZ ENGINEERING CO.,LTD

WORK

INSTRUCTION

TITLE: STUDY INFORMATION

AND VERIFICATION THE

COLLECTED DATA

Document No: WI-PE-001-0

Page: 1 of 2

Version: 1

Issued Date: 12/12/1999

Issued By

Mr. Tawatchai N.

APPROVED BY

Dr. Sommai C.

Engineering Manager

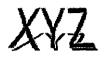
PURPOSE

The purpose of the study information collected from customer is to prevent failure from incorrect design basic and also ensure that design output meet the specified customer requirement. Any unclear information or ambiguous data is able to cause the water treatment system requires more maintenance or the short life cycle of equipment. Therefore, Design Engineer must understand the nature of water quality, the specified requirement, and customer supplied resources.

METHOD

- 1. After having been assigned to design and propose the water treatment plant for the customer, Design Engineer initiate review the documents that usually consists of Project Requisition Inquiry [F \ PE \001-0] and Customer Requirement Questionnaire [F \ PE \ 002-0].
- 2. Review item by item of collected data and remark on the item that did not be described or unclear the specified data.

APPENDIX M: Work Instruction 001 (Continued)



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- 3. Discuss with Project Sale Engineer about that incomplete data. If Project Sale Engineer can not reply, Design Engineer must call back to contact person and ask about all unclear questions.
- 4. If there are any information that customer do not know exactly, Design Engineer can assume that data but it must base on the previous data and the customer must agree to use that data.



VITA

Tawatchai Nawalamlert was born on October 12,1968 in Bangkok Thailand. He gratuated from Triam Udom Suksa School in high school level and obtained his Bachelor's degree in Engineering from King Monkut's Institute of Technology, Ladkrabang in 1992. After he graduated, he worked as Application Engineer in a local environment firm. Then, he has joined with a subsidiary company of Singapore enterprise as Project Engineer since 1995.

