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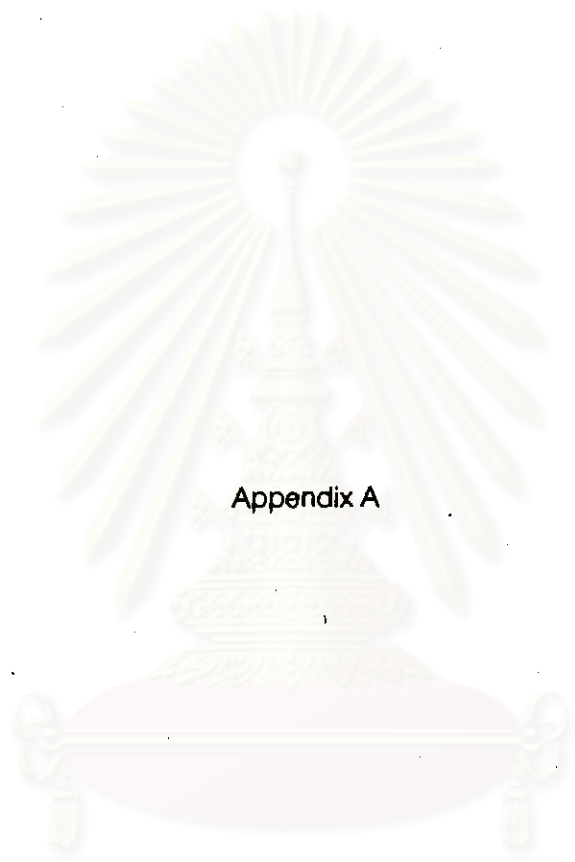
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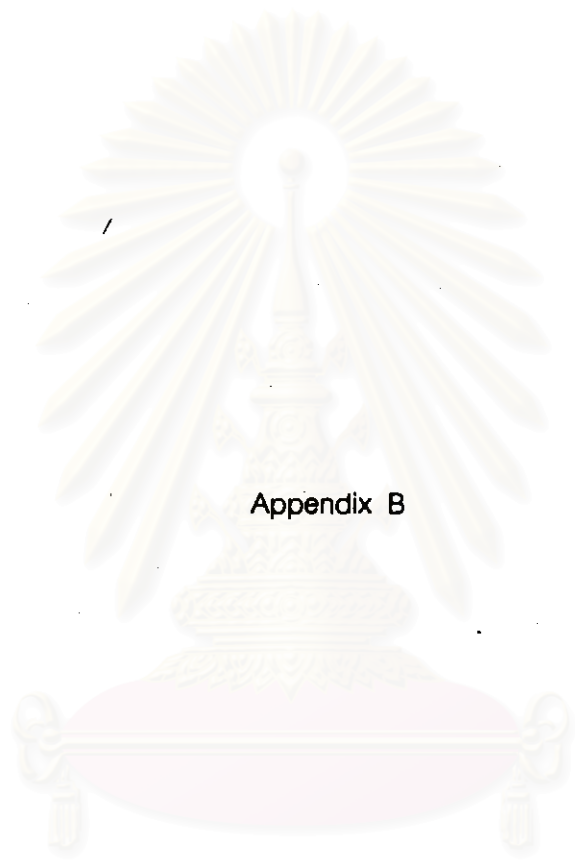


Appendix A

สถาบันวิทยบริการ
จุฬาลงกรณ์มหาวิทยาลัย

INTERVIEW GUIDE FOR THE RECTORS AND EXPERTS ON THE INTERNET USE POLICY AND POLICY MAKING CONTEXT

1. Thank the rector or expert for giving a chance for the interview
2. Inform the interviewee on background of the interviewer
 - 2.1 Name:
 - 2.2 status: Ph.D. candidate
3. Inform the objective of the interview
 - 3.1 To collect data for the dissertation
4. Inform the procedure used to conduct the interview
 - 4.1 Ask permission to use tape recorder
 - 4.2 Estimate time to complete the interview
5. Questions to ask
 - 5.1 When hearing the word "Internet", what is the first thing that comes to your mind ?
 - 5.2 Do you ever use the Internet ? For what purposes ?
 - 5.3 Do you support the implementation and utilization of the Internet in your institutions ?
(Should the university support the implementation and utilization of the Internet ? this question is used for the expert)
 - 5.4 Does your institution have policies related to the use of the Internet ? What are those policies ? If there are no such policies , what guidelines are used to govern the use of the Internet in your institution ?
 - 5.5 How important is the Internet use policy to you ?
 - 5.6 If your institution needs to develop an Internet use policy, who are the key policy decisionmakers of this policy ?
 - 5.7 Is it possible for the researcher to conduct the study to develop the tentative Internet use policy for Thai higher education?
 - 5.8 What are the sources of data to such research ?
 - 5.9 Would the rector give the opportunity to collect the data from the university members ?



Appendix B

สถาบันวิทยบริการ
จุฬาลงกรณ์มหาวิทยาลัย

INTERVIEW GUIDE FOR THE RECTORS ON THE INTERNET USE ISSUES AND POLICIES

1. Thank the interviewee for giving a chance for the interview
2. Inform the interviewee on the background of the interviewer
 - 2.1 Name:
 - 2.2 status: Ph.D candidate
3. Inform the objective of an interview
 - 3.1 To collect data for the dissertation
4. Inform the procedure used to conduct the interview
 - 4.1 Ask permission to use tape recorder
 - 4.2 Estimate time to complete the interview
5. Questions to ask
 - 5.1 How important is the Internet use policy to your institution?
 - 5.2 If your institution needs to develop an Internet use policy, what are the key issues that need to be considered and included in the policy ?
 - 5.3 What are the measures appropriate to support the mentioned policies ?
 - 5.4 If not mentioned by the interviewee, ask about these issues
 - 5.4.1 Entitlement of user
 - 5.4.2 Objective of the use of the Internet.
 - 5.4.3 Responsibility
 - 5.4.4 Privacy
 - 5.4.5 Security
 - 5.4.6 Equity
 - 5.4.7 Intellectual property
 - 5.4.8 Academic freedom
 - 5.4.9 Freedom of expression
 - 5.4.10 Data and information
 - 5.4.11 Charges

5.5 How effective of these mechanisms to support the policies

- 5.5.1 Information related
- 5.5.2 Regulatory and Control
- 5.5.3 Financial measures
- 5.5.4 Operations
- 5.5.5 Policy Functions



สถาบันวิทยบริการ
จุฬาลงกรณ์มหาวิทยาลัย



Appendix C

สถาบันวิทยบริการ
จุฬาลงกรณ์มหาวิทยาลัย

QUESTIONNAIRE TO SURVEY THE UNIVERSITY INTERNET USE

Institution Data as of/...../

1. At present, is your institution connected to the Internet ?

- No
- Yes and connected on (DD/MM/YY)

2. Please fill-in the number of users

<i>Types of users</i>	<i>1996</i>	<i>1997</i>	<i>1998</i>
Students
Instructors
Staff
Others, please specify
Total

3. Does your institution have a chief information officer ?

- No
- Yes please specify his/her name

4. Does your institution have regulations on the use of the university Internet ?

- No
- Yes please specify title of these regulations

.....

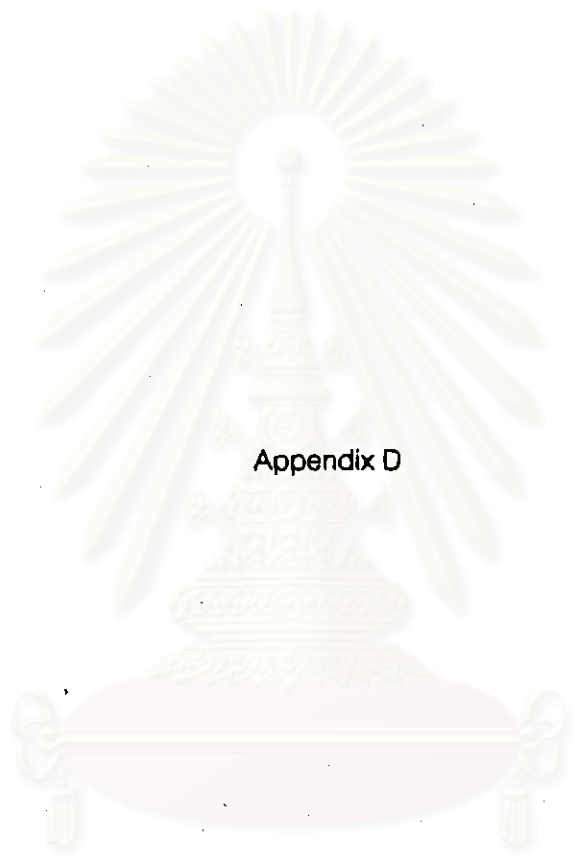
5. Does your institution have policies on the use of the university Internet ?

- No
- Yes please specify title of these policies

.....

6. It would be greatly appreciated if you can send the copies of the regulations and policies on the use of the Internet to the researcher.

Thank you very much for your kind cooperation



Appendix D

สถาบันวิทยบริการ
จุฬาลงกรณ์มหาวิทยาลัย

**QUESTIONNAIRE TO SURVEY POLICYMAKERS AND INTERNET USERS' OPINIONS
ON THE INTERNET USE ISSUES AND POLIY**

PART 1

*Please choose only one answer relevant to your personal data and opinion,
by marking a ✓ in the of your choice.*

1. At present, what institution do you work for or study at ?

- 1. Kasetsart University
- 2. Chulalongkorn University
- 3. Thammasat University
- 4. Silpakorn University
- 5. King Mongkut's Institute of Technology North Bangkok
- 6. Mahidol University
- 7. The National Institute of Development Administrator
- 8. Prince of Songkla University
- 9. Chiang Mai University
- 10. KhonKaen University

2. What is your position ?

- 1. Dean, Duty Dean, Assistant Dean
- 2. Director of a center/institute
- 3. Head of a department
- 4. Director of a division
- 5. Faculty Secretary
- 6. Students
- 7. Others, please specify

3. What is your level of knowledge and skills about the Internet ?

- | | |
|--|--------------------------------------|
| <input type="checkbox"/> 1. No knowledge | <input type="checkbox"/> 3. Literate |
| <input type="checkbox"/> 2. Proficient | <input type="checkbox"/> 4. Expert |

4. When hearing the word "Internet", the first meaning that comes to your mind is:

- 1. Electronic communication medium via computer technology
- 2. Information resources
- 3. A remote log-in to host computer
- 4. Worldwide computer network
- 5. Others, please specify

5. If the Internet service is unavailable for you, will you confront with difficulties in your work/study ?

- 1. No
- 2. Not sure
- 3. Yes
- 4. No idea

6. Have you ever used Internet?

- 1. Yes and what influences you to use the Internet?
 - 1. Condition of work/study
 - 2. Personal interest
 - 3. Others, please specify
- 2. No please specify why you do not use the Internet

7. What major language should be employed in publicizing information of the university on Internet ? Why ?

- 1. Thai 2. English 3. Others, please specify
- because

8. Do you agree with this proposed idea ? "In order to get the Internet user account, individuals should pass the test on preliminary knowledge, code of conduct and ethics in using Internet" Why?

- 1. Agree 2. Not agree 3. No idea

because

9. The use of the university Internet should be considered as:

- 1. Right to all university members
- 2. Privilege to selected university members

Because

10. Should all the **university members** have equal opportunity to request for the Internet user account ? Why ?
1. Yes 2. No
- Because
11. Should all the **users** have equal opportunity in using the university resources related to the Internet services ? Why ?
1. Yes 2. No
- Because
12. Should all the **users** have equal opportunity in using the resources available on the global Internet ? Why ?
1. Yes 2. No
- Because
13. The university should treat the user's personal information and files recorded on the central system of the network as:
1. Confidential 2. Public 3. Others, please specify
14. Should the university monitor the activities that users conduct on the Internet ? Why ?
1. Yes 2. No
- Because
15. Should the university record the activities that users conduct on the Internet ? Why ?
1. Yes 2. No
- Because
16. What should be done if the university suspect that the user is violating rules and regulations in using the university Internet
1. Monitor and record the activities that the user conducted, with notice to user
2. Monitor and record the activities that the user conducted, without notice to user
3. Others, please specify
17. Should the university limit topics or contents in conducting the activities on the university Internet such as newsgroup, interestgroup, homepage and bulletin board ? Why ?
1. Yes 2. No 3. No idea

Because

18. Should the university censor the information or activities that users use or conduct on the Internet ? Why ?

1. Yes 2. No

Because

19. Should the university block the users access to some sites ? Why ?

1. Yes 2. No

Because

20. If the user let other to use his/her account, should the user be responsible for the activities that other conduct on his/her account ? Why ?

1. Yes 2. No

Because

21. Should the university set up responsibilities for users in using the Internet ? Why ?

1. Yes 2. No

Because

22. Should privacy in using the Internet be considered as the right of the user ? Why ?

1. Yes 2. No

Because

23. Who should be responsible for the security of the network ? Why ?

1. Users 2. Network administrator

Because

24. Should the university adopt the concept of the national constitution about the academic freedom to the university policy on the use of the Internet ? why ?

1. Yes 2. No

Because

25. Should the university adopt the concept of the national constitution about the freedom of expression to the university policy on the use of the Internet ? why ?

1. Yes 2. No

Because

26. When users use the intellectual property available on the Internet, who should be responsible for the use ? Why ?

1. User 2. The university 3. Others, please specify

Because

27. How should the details of network etiquette of the university be formulated ?

1. Develop the university's own network etiquette
 2. Adopt the global Internet network etiquette
 3. Adapt the global Internet network etiquette
 4. Others, please specify

27. Does the university have the right to use the personal information of the user that the user gave to the university when he/she applied for the user account, in other activities rather than providing the services to users ? Why ?

1. Yes 2. No

Because

28. Does the user have the right to verify their personal information that the university collected ? Why ?

1. Yes 2. No

Because

29. Does the user have the right to know the objective of the university for the collection of user information ? Why ?

1. Yes 2. No

Because

30. Should the information or program developed by the user of the university network be protected by the intellectual property law

1. Yes 2. No

Because

31. Should the university charge the users for the Internet services ? Why ?

1. Yes 2. No

Because

32. The information and program stored in the central system should belong to:

1. The university
 2. The user who develop it
 3. Others, please specify

33. How should the details of ethics of using the Internet be formulated ?

1. Develop the university own network etiquette
 2. Adopt the global Internet network etiquette
 3. Adapt the global Internet network etiquette
 4. Others, please specify

34. Should the university allow the users to express their opinions, related to the academic topics, on the university Internet ?

1. Yes 2. No

Because

35. Should the university allow the users to express their opinions, not related to academic topics, on the university Internet ?

1. Yes 2. No

Because

36. Should the university set up penalty in case users violate the rules, regulations, and policies of the university regarding the use of the Internet ? why ?

1. Yes 2. No

Because

37. Should the university allow users to distribute personal data and information, which are related to the academic topics, via the university Internet ? Why ?

1. Yes 2. No

Because

38. Should the university allow users to distribute personal data and information, which are NOT related to the academic topics, via the university Internet ? Why ?

1. Yes 2. No

Because

39. Should the university allow the user to use the university Internet as a communication medium for university business ? Why ?

1. Yes 2. No

Because

40. Should the university allow the user to use the university Internet as a communication medium for personal purposes ? Why ?

1. Yes 2. No

Because

PART 2

Please choose answers of your opinion, by marking a ✓ in the of your choice.

41. Please rank these issues in order of importance to you:

(specify 1, 2 or 3 in the, as 1 = the most important)

..... 1. System performance

..... 2. System security

..... 3. User privacy

42. Please rank your current activities on the Internet according to necessity. If you do not ever use the Internet, please indicate your future prospect:

(specify 1,2,3,4 or 5 in the, as 1= the most necessary activity)

..... 1. Electronic mail

..... 2. Information searching

..... 3. Remote log-in

..... 4. Subscribe news or other information

..... 5. File transfer

43. Please rank the first three groups that have the most influence to the fulfillment of the university's objective in using the Internet:

(specify 1, 2 or 3 at, as 1 = the most influence)

- 1. Students
- 2. Instructors
- 3. University support staffs and contractors
- 4. Top management (such as members of the university council, rector)
- 5. Middle management (such as deans, directors, heads of departments)
- 6. Parents of the students
- 7. Others, please specify

PART 3

Please indicate your opinion, by marking a ✓ in the of your choice. You can choose more than one.

44. Who should be entitled to use the university Internet ?

- 1. Students of the university
- 2. Instructors
- 3. University support staff
- 4. University contractors
- 5. University alumni
- 6. Government officers of other organizations
- 7. Individuals outside the university
- 8. Others, please specify

45. What performance should be considered as unethical in the use of the Internet ?

- 1. Log-in to the network without authorized account
- 2. Intend to interrupt the network system's performance
- 3. Waste network resources
- 4. Intend to modify data or file of others
- 5. Violate other users' privacy

- 6. Copy and use software without license
- 7. Use the Internet to harm or violate others
- 8. Retrieve information without the permission
- 9. Use the Internet in violation of regulations and laws
- 10. Use the Internet contrary to the national norms and culture
- 11. Use the Internet without concern for the public
- 12. Claim intellectual property of others
- 13. Others, please specify

46. What should be the objective of the use of the university Internet ?

- 1. To support and enhance instructional activities
- 2. To support and enhance research and development activities
- 3. To support and enhance management and administration activities
- 4. To provide academic services to the public
- 5. To conserve and promote national culture
- 6. To support activities that fulfill the university goals and mission
- 7. To be a welfare for the university member
- 8. To improve the quality and efficiency of university services
- 9. To develop knowledge and potential of university staff and students
- 10. To generate revenue for the university
- 11. To generate revenue for users
- 12. Others, please specify

47. What usage should be considered as proper use of the university Internet ?

- 1. Usage that suit with the university objectives on the use of the Internet
- 2. Usage that respects and follows the rules and regulations of the university
- 3. Usage that respects and follows the laws
- 4. Usage that respects the right of the owner of intellectual property
- 5. Usage with responsibility
- 6. Usage that does not contradict the national culture and norms
- 7. Usage that maximizes the benefit to the university and not waste the resources

8. Others, please specify

48. What performance should be considered as bad manner in using the university Internet?

- 1. Send chain letters
- 2. Leave the subject file of the e-mail blank
- 3. Use all capital letters in the e-mail
- 4. Compose e-mail longer than one page
- 5. Use slang and impolite language
- 6. Blame the network administrator for the poor performance of the system
- 7. Others, please specify

49. In the case that the university decides to charge the users for the Internet services, who should be charged ?

- 1. Students of the university
- 2. Instructors
- 3. University support staffs
- 4. University contractors
- 5. University alumni
- 6. Government officers of other organizations
- 7. Individuals outside the university
- 8. Others, please specify

50. In the case that the university decides to charge the users for the Internet services, what costs should be covered by the charge ?

- 1. Fixed costs such as the investment in the software and hardware
- 2. Variable costs such as the communication expense
- 3. Others, please specify

51. In the case that the university decides to charge the users for the Internet services, what criteria should be used for the charges?

- 1. One rate for all users, by semester, with the limit of disk space allocation, with no limit of usage time

- 2. Units of hour
- 3. Units of disk space allocation
- 4. Others, please specify

52. If the university decides to develop an Internet use policy, what issues should be included in this policy ?

- 1. Entitle users of the university Internet
- 2. Objectives of the use of Internet
- 3. Proper Use of the Internet
- 4. Responsibility in using the Internet
- 5. Privacy in using the Internet
- 6. Security in using the Internet
- 7. Equity in using the Internet
- 8. The use of intellectual property on the Internet
- 9. Academic freedom in using the Internet
- 10. Freedom of expression on the Internet
- 11. Network etiquette
- 12. Ethical use of the Internet
- 13. The use of data and information on the Internet
- 14. Service charges
- 15. Others, please specify

53. Please study the mechanisms to support the policy, as follows:

1. **Information Related** such as seminar, training, education, publicity, research
2. **Financial Measures** such as grants, loans, funds allocation, rewards, incentives
3. **Regulatory and Control Measures** such as setting standard, rules, regulations, orders
4. **Operations** such as building facilities, demonstration, develop support systems
5. **Policy Related** such as setting policies, defining priorities, setting objectives

In your opinion what mechanisms best support each policy as follows:

(please mark a ✓ in the of your choice, as 1 = Information Related, 2 = Financial Measures, 3 = Regulatory and Control Measures, 4 = Operation, and 5 = Policy Related)

	1	2	3	4	5
1. Entitle users of the university' Internet	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. Objective of the use of Internet	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. Proper Use of the Internet	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. Responsibility in using the Internet	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5. Privacy in using the Internet	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6. Security in using the Internet	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7. Equity in using the Internet	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8. The use of intellectual Property on the Internet	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9. Academic freedom in using the Internet	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10. Freedom of expression on the Internet	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11. Network etiquette	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12. Ethical use of the Internet	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13. The use of data and information on the Internet	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14. Service charges	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

54. Please express any additional idea or opinion on the Internet use policy for your institution

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Appendix E



สถาบันวิทยบริการ
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QUESTIONNAIRE TO SURVEY THE KEY POLICMAKERS' OPINIONS ON THE TENTATIVE INTERNET USE POLICY FOR HIGHER EDUCATION INSTITUTIONS

PART 1

1. If your university develops the Internet use policy, Yes the issue on "entitle users of the university Internet" be included in the policy ?
 (please mark a ✓ in the)
 1. Yes 2. No 3. Not sure 4. No idea
2. Please consider the following policies and measures, and please mark an X on the number of the policies or measures that you do not agree on.

Issue: Entitle users of the university Internet

Policies:

1. The use of the university Internet is a privilege.
2. All university member are entitled to request for the Internet user account from the university.
3. The university reserves the right to issue or to terminate Internet user account to individuals or organizations.
4. The right to use the university Internet is for each specific individual, and could not be transferred to other individuals.

Measures:

1. Study the objectives of the use of the universitys Internet and specify entitled users according to the university objectives.
2. Set up and enforce the regulations on:
 - 2.1 The entitled users of the university Internet.
 - 2.2 The penalty of users who violate the regulations for the entitled users
3. Circulate the regulations on the entitled users to university members, and ensure that all members receive the information regarding this issue.

3. If there is a need to add, modify or change the above policies and measures, please specify
 Policy

 Measures

PART 2

1. If your university develops the Internet use policy, Yes the issue on "objective of the use of the university Internet" be included in the policy ?

(please mark a ✓ in the)

1. Yes 2. No 3. Not sure 4. No idea

2. Please consider the following policies and measures, and please mark an X on the number of the policies or measures that you do not agree on.

Issue: The objective of the use of the university Internet

Policies:

1. The objective of the university in connecting the university network to the Internet is to utilize the potential of technology to support and enhance the major tasks of the university, these tasks are instructional, research and development, public services, and conserving and promoting the national culture.
2. The university supports and encourages university members to use the Internet in activities that fulfill the university goals and mission.
3. The university supports and encourages university members to use the Internet to develop their knowledge and potential, and to improve the operation and services of the organization.
4. The use of the university Internet for monetary profit is prohibited.

Measures:

1. Research and develop the university objectives on the use of the Internet which responde to the fulfillment of needs of the university and the university members
2. Set up and enforce regulations on:
 - 2.1 Objectives of the activities allowed to be conducted on the university Internet
 - 2.2 Objectives of the activities allowed to be conducted on the university Internet
 - 2.3 The penalty for users who violate the policy on the objectives of the use of the university Internet
3. Circulate the university objective on the use of the Internet to all university members

3. If there is a need to add, modify or change the above policies and measures, please specify

Policy

Measures

PART 3

1. If your university develops the Internet use policy, should the issue on "proper use of the university Internet" be included in the policy ?

(please mark a ✓ in the)

1. Yes 2. No 3. Not sure 4. No idea

2. Please consider the following policies and measures, and please mark an X on the number of the policies or measures that you do not agree on.

Issue: Proper use of the university Internet

Policies:

Users have to properly use the university Internet. The usage considered as the proper use are:

1. Usage that suite with the objectives of the university in using the Internet
2. Use Internet with responsibility
3. Follow ethical usage of the Internet
4. Follow network etiquette
5. Usage that does not contradict national culture and norms
6. Usage that is not against the law
7. Usage which does not waste resources

Measures:

1. Set up and enforce regulations on:
 - 1.1 The proper use of the university Internet
 - 1.2 The penalty of users who violate regulations on the proper use of the university Internet
2. Circulate the regulations on the proper use of the university Internet

3. If there is a need to modify or change the above policies and measures, please specify
Policy

Measures

PART 4

1. If your university develops the Internet use policy, should the issue on "responsibility of using the university Internet" be included in the policy ?

(please mark a ✓ in the)

1. Yes 2. No 3. Not sure 4. No idea

2. Please consider the following policies and measures, and please mark an X on the number of the policies or measures that you do not agree on.

Issue: Responsibility of using the university Internet	
Policies	
1.	All users have to use the university Internet with responsibility by strictly following the recommendations, guidelines, rules, regulations, and policies of the university
2.	The user has to be responsible for the activities conducted under the user's account.
Measures	
1.	Set up and enforce regulations on: <ul style="list-style-type: none"> 1.1 Responsibilities of users in the university Internet 1.2 Penalty for users who violate regulations on the users responsibility in using the university Internet
2.	Circulate the regulations on the user's responsibilities in using the university Internet
3.	Develop a positive attitude on the responsibilities in the use of the Internet for the users

3. If there is a need to modify or change the above policies and measures, please specify
Policy

Measures

PART 5

1. If your university develops the Internet use policy, should the issue on "users privacy in using the university Internet" be included in the policy ?

(please mark a ✓ in the)

1. Yes 2. No 3. Not sure 4. No idea

2. Please consider the following policies and measures, and please mark an X on the number of the policies or measures that you do not agree on.

Issue: User privacy in using the university Internet

Policies:

1. Users have the right to use the university Internet in privacy
2. The university will not violate the user privacy in using the Internet
3. The personal data and information that users use and are recorded in the central system are treated as confidential and private.
4. The university will not install any program to monitor or record the activities that user conduct on the Internet, except activities that need to be used for providing services to users.

Measures:

1. Set up and enforce regulations on:
 - 1.1 The user privacy in using the university Internet
 - 1.2 Penalty for users who violate the regulations on the user's responsibility in using the university Internet
2. Research and develop a definition and scope of user privacy
3. Circulate the regulations on the users privacy in using the university Internet

3. If there is a need to modify or change the above policies and measures, please specify

Policy

Measures

PART 6

1. If your university develops the Internet use policy, should the issue on "security using the university Internet" be included in the policy ?

(please mark a ✓ in the)

1. Yes 2. No 3. Not sure 4. No idea

2. Please consider the following policies and measures, and please mark an X on the number of the policies or measures that you do not agree on.

Issue: Security in using the university Internet

Policies:

1. The university considers that the security of the network is the most important issue in providing the Internet services.
2. The university will be responsible for the network system security, while the users will be responsible for their own data and files.
3. All users are responsible in protecting the network from unauthorized users, and to report the issues related to the security of the network to network administrators as soon as possible if founded any.
4. When confronted with the problem of privacy of using the university Internet and the security of the network, the university will implement measures to protect the network before protecting the user privacy.

Measures:

1. Set up and enforce regulations on:
 - 1.1 Security procedure for users in using the university Internet
 - 1.2 Penalty for users who violate the regulations on security in using the university Internet
2. Circulate the procedure for securing the university network
3. Develop a plan which ensures that:
 - 3.1 The network administrators have the knowledge and skills to secure the network.
 - 3.2 The university allocates sufficient funds for the network security

3. If there is a need to modify or change the above policies and measures, please specify
Policy

Measures

PART 7

1. If your university develops the Internet use policy, should the issue on "equity in using the university Internet" be included in the policy ?

(please mark a ✓ in the)

1. Yes 2. No 3. Not sure 4. No idea

2. Please consider the following policies and measures, and please mark an X on the number of the policies or measures that you do not agree on.

Issue: Equity in using the university Internet	
Policies	<ol style="list-style-type: none"> 1. All university members are equal in access to an Internet user account. The university members include instructors, staff, and students. 2. All users are equal in utilizing university resources. 3. All users are equal in utilizing global resources available on the Internet. 4. In case the university has limited resources, the university will set priority for users to utilize the resources.
Measures	<ol style="list-style-type: none"> 1. Develop the policies on the equity in using the university Internet. 2. Set up and enforce regulations on: <ol style="list-style-type: none"> 2.1 The equity in using the university Internet and resources 2.2 Penalty for user who violate the regulations on the entitled user and priority in using the university Internet 2. Circulate the university equity policies and related regulations, and ensure that all users receive information regarding this issue. 3. The university allocates budget or raise funds sufficient for supporting and providing Internet services to all university members who need to utilize the Internet.

3. If there is a need to modify or change the above policies and measures, please specify
 Policy

Measures

PART 8

1. If your university develops the Internet use policy, should the issue on "the use of intellectual property on the Internet" be included in the policy ?

(please mark a ✓ in the)

1. Yes 2. No 3. Not sure 4. No idea

2. Please consider the following policies and measures, and please mark an X on the number of the policies or measures that you do not agree on.

Issue: The use of intellectual property on Internet

Policy

1. The university respects intellectual property laws, and encourage users to use intellectual property on the Internet by following the laws.
2. The user who develop information and file and stored in the system network is the owner of that information and file.
3. The users have to be responsible for their own usage of intellectual property.
4. The university is responsible for intellectual property which the university installs in the central system to service the users.
5. The university will develop measures to ensure that users understand the concepts and laws related to intellectual property.

Measures

1. Set up and enforce regulations on:
 - 1.1 The use of intellectual property.
 - 1.2 Penalty for users who violate the regulations on the use of intellectual property.
2. Circulate the concepts, regulations, policies, and laws regarding the use of intellectual property on the Internet, and ensure that all users receive information regarding this issue.
3. Study and research on the cost of intellectual property that the university need to spend for providing the services, and ensure that the budget or funds are sufficiently allocated for the cost of intellectual property.

3. If there is a need to modify or change the above policies and measures, please specify

Policy

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Measures

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PART 9

1. If your university develops the Internet use policy, should the issue on "academic freedom in using the university Internet" be included in the policy ?
(please mark a ✓ in the)
1. Yes 2. Yes Not 3. Not sure 4. No idea
2. Please consider the following policies and measures, and please mark an X on the number of the policies or measures that you do not agree on.

Issue: Academic freedom in using the university Internet

Policies:

1. The university supports and encourages the users to use the Internet for the academic activities.
2. The users have freedom in using the university Internet within the scope of the national constitution regarding academic freedom of the citizens.
3. The university will not limit the topics of the academic activities conducted on the university Internet.
4. The university will not block the access to sites on the Internet which provide information and knowledge related to the academic.
5. The university will not screen or censor the contents of academic material publicized on the university Internet.
6. The users have to be responsible for the activities that they conduct.

Measures

1. Set up and enforce regulations on:
 - 1.1 Academic freedom in using the university Internet.
 - 1.2 Penalty of users who violate regulations on academic freedom in using the university Internet.
2. Circulate the concepts and scope of academic freedom in using the university Internet, and ensure that all the users receive information regarding this issue.
3. Develop the demonstrate projects for academic activities.
4. Allocate the budget or funds to support academic activities of users.

3. If there is a need to modify or change the above policies and measures, please specify
Policy

Measures

PART 10

1. If your university develops the Internet use policy, should the issue on "freedom of expression in using the university Internet" be included in the policy?
(please mark a ✓ in the)
1. Yes 2. No 3. Not sure 4. No idea
2. Please consider the following policies and measures, and please mark an X on the number of the policies or measures that you do not agree on.

Issue: Freedom of expression on the university Internet

Policies:

1. The university supports and encourages the users to express their opinions and ideas in order to share knowledge among the users via the university Internet.
2. The users have freedom in expression on the university Internet within the scope of the national constitution regarding the freedom of expression of the citizens.
3. The university will not limit the topics of the user's expression on the university Internet.
4. The university will not screen or censor the contents of the user's expression on the university Internet.
5. The users have to be responsible for their expression.

Measures:

1. Set up and enforce regulations on:
 - 1.1 Freedom of expression on the university Internet.
 - 1.2 Penalty of users who violate the regulations on the freedom of expression on the university Internet.
2. Circulate the concept and scope of freedom of expression on the university Internet, and ensure that all the users receive information regarding this issue.
3. Develop a demonstrate projects for the user's expression on the university Internet, in order to stimulate sharing of ideas and knowledge among users.
4. Allocate budget or funds to support the user's activities of expression on the university Internet

3. If there is a need to modify or change the above policies and measures, please specify
Policy
- Measures

PART 11

1. If your university develops the Internet use policy, should the issue on "ethics of using the university Internet" be included in the policy ?

(please mark a ✓ in the)

1. Yes 2. No 3. Not sure 4. No idea

2. Please consider the following policies and measures, and please mark an X on the number of the policies or measures that you do not agree on.

Issue: Ethics of using the university Internet

Policies:

1. The user has to use the university Internet by following the ethics of using the Internet.
2. The university adopts the global ethical use of the Internet.
3. Besides the global ethics, the university also develops the ethics in Thai context to determine the scope of the ethical use of the university Internet.

Measures

1. Set up and enforce the regulations on:
 - 1.1 Ethical use of the university Internet.
 - 1.2 Penalty of the users who violate the university regulations and policies on the ethical use of the university Internet.
2. Circulate the information about the ethical use of the university Internet, and ensure that all users receive information regarding this issue.

3. If there is a need to modify or change the above policies and measures, please specify
 Policy

Measures

PART 12

1. If your university develops the Internet use policy, should the issue on "network etiquette in using the university Internet" be included in the policy?

(please mark a ✓ in the)

1. Yes 2. No 3. Not sure 4. No idea

2. Please consider the following policies and measures, and please mark an X on the number of the policies or measures that you do not agree on.

Issue: Network etiquette in using the university Internet

Policies:

1. The user has to use the university Internet by following the network etiquette in using the Internet.
2. The university adopts the global network etiquette to be the network etiquette of the use of university Internet.
3. Besides the global etiquette, the university also develops the etiquette of the Thai context to determine the scope of the network etiquette of the university Internet.

Measures

1. Set up and enforce regulations on:
 - 1.1 The network etiquette of the university Internet.
 - 1.2 Penalty of the users who violate the university regulations and policies on the network etiquette of the university Internet.
2. Circulate the information about the network etiquette of the university Internet, and ensure that all users receive information regarding this issue.

3. If there is a need to modify or change the above policies and measures, please specify

Policy

Measures

PART 13

1. If your university develops the Internet use policy, should the issue on "the use of data and information on the university Internet" be included in the policy?
(please mark a ✓ in the)
1. Yes 2. No 3. Not sure 4. No idea
2. Please consider the following policies and measures, and please mark an X on the number of the policies or measures that you do not agree on.

Issue: The use of data and information on the university Internet

Policies:

1. Data and information used by users on the university Internet must not be against the law, and university regulations and policies.
2. The university supports and encourages the users and the organizations of the university to search and access data and information on the Internet, and use the data and information with prudence and discretion.
3. The university supports and encourages users to share data and information to other users and the public, in order to develop the knowledge and potential among users, and to the public.
4. The university supports and encourages the organizations of the university to develop university data and information into an electronic form and distributes to the public via the Internet.

Measures:

1. Set up and enforce regulations on:
 - 1.1 The use of data and information on the university Internet.
 - 1.2 The penalty of users who violate the university regulations and policies on the use of data and information.
2. Circulate the information about the regulations and policies of the university regarding the use of data and information on the university Internet.
3. Allocate budget or funds to support the development of university data and information into an electronic form.

3. If there is a need to modify or change the above policies and measures, please specify
- Policy
- Measures

PART 14

1. If your university develops the Internet use policy, should the issue on "service charges of using the university Internet" be included in the policy ?

(please mark a ✓ in the)

1. Yes 2. Yes Not 3. Not sure 4. No idea

2. Please consider the following policies and measures, and please mark an X on the number of the policies or measures that you do not agree on.

Issue: Service charges of using the university Internet

Policies:

1. The university will not charge the users for making profit.
2. The university will not charge the university members for using the Internet if the university can allocate the budget and funds which are sufficient to support the services.
3. In the case that the university issues an Internet user account to individuals or organizations outside the university, the university will charge the individuals or organizations for the Internet services.
4. In the case that the university charges the university members for the use of the Internet, the charge will not cover the fixed cost.
5. In the case that the university charges the university members for the use of the Internet, the rate of charges will not cause the unequity to university members in using the Internet.

Measures:

1. Study and research in order to get accurate costs and expenses of the university in providing the Internet services to users.
2. Set up and enforce the regulations on:
 - 1.1 The charges of the university Internet services.
 - 1.2 Penalty of the users who violate the regulations on the charges.
3. Raise funds from other sources besides the budget from the government, to support the costs and expenses in providing the Internet services.

3. If there is a need to modify or change the above policies and measures, please specify

Policy

Measures

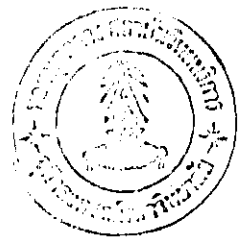
PART 15

Are there other important issues rather than the mentioned issues, that Yes be included in the Internet use policy ? Please specify

1.
2.
3.
4.
5.
6.



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BIOGRAPHY

Mrs. Kobkul Sunphakitjumnong was born on June 30, 1962, in Muang district, Roi-Et province. She pursued undergraduate and graduate studies from Chulalongkorn University. In 1977 she received a bachelor's degree in Political Science, majoring in International Relations, from the Faculty of Political Science. Following her undergraduate study, she worked as the documentation librarian at Mahidol University Computing Center for three years. In 1990, she continued her education at the department of Audio-Visual Education, Faculty of Education, and received a master's degree in Audio-Visual Education in 1992. She had worked for a business firm in the training department. During her four years in the private firm, she attended the Executive Program for a master degree in Business Administration, at the Faculty of Accounting and Commerce. Completing M.B.A. in 1995, that same year, she entered the doctoral program in Educational Communications and Technology at the department of Audio-Visual Education, Faculty of Education. During her doctoral program of study, she was awarded a scholarship from the Thailand-U.S. Educational Foundation (the Fulbright Program). The scholarship supported her as a visiting scholar to the University of Pittsburgh and Cornell University (June-December 1997). From 1996 to the present, she works as an instructor at the department of Educational Technology, Faculty of Education, Kasetsart University.

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